

Nan Inc

Building the Future of Hawai'i

PROJECT SPOTLIGHT

**DEFENSE POW/MIA
ACCOUNTING
AGENCY CENTER**

NAN GIVES BACK

LOCALLY AND ABROAD

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Cover Photo:
Defense POW/MIA Accounting Agency Center of Excellence

A Letter From Our President

As our company had the great privilege of celebrating our 25th anniversary last year, we look ahead to what the future holds for us. Founded by Mr. Nan Chul Shin, a young business leader driven to excel, Nan, Inc. started with only one laborer and himself back in 1990. As the company steadily grew through hard work, sacrifice, and with the dedicated staff and workers we acquired, Nan, Inc. grew to become one of the top General Contractors in 1998, and maintains its coveted position as the largest locally owned General Contractor in the State of Hawaii today. In the construction business, it is very rare to see a small business successfully progress into a large firm in such a short period of time. We currently have more than 400 employees that extend throughout the Hawaiian Islands, Guam, and the Kwajalein Atoll.

From the beginning, our mission has always been to exceed our clients' expectations and to gain their trust with the goal to sustain positive relationships. Our creed is that we would not exist without our customers; this commitment has allowed Nan, Inc. to gain popularity in the construction community and has made us one of the most favorable contractors to work with. As we are locally owned and operated, we believe that with our unique experience, resources, and teamwork, we are able to provide quality services not only in the public works arena but also in the private and hospitality sectors as well. Executive Vice President Lane Uchimura has been tasked with helping us pursue more work in the hospitality area.

Growing to become a large general contractor has definitely been challenging over the years. The fierce competition in winning a bid, maintaining efficient operations, and managing the risks have given all of us our share of obstacles. This includes some of the sizeable projects included in this issue. As we move forward, we work to relay the valuable experiences that we have gained into positive results for us in 2016. In order for us to grow and add value for our customers, we need to learn from these experiences and take the lessons to heart.

On a personal note, I am very privileged and fortunate to work for this company alongside so many dedicated and talented individuals who have common goals and values. I look forward to working with the Nan, Inc. family as we look toward more opportunities to better serve our clients.

To the Nan, Inc. 'Ohana, thank you once again for your support over the past two and a half decades; and let's all work together to improve our future and the world we live in. Our next 25 years will surely be exciting and adventurous as we continue Building the Future of Hawaii! Thank you!



A stylized, handwritten signature in black ink, consisting of a large, sweeping loop followed by a shorter, more defined stroke.

Fooney Freestone
President of Nan, Inc.

Fooney Freestone oversees all aspects of Nan, Inc.'s operations. Mr. Freestone joined the company in 1996.

HART - Airport Section Utilities

by Mitch Mizokami



Utility work on Kamehameha Highway near Pearl Harbor

One exciting sector of work that Nan, Inc. has recently entered into is construction on Honolulu's Rail Transit System. Nan, Inc. was awarded the Airport Section Utilities Project Contract on August 2014 for \$28 million and construction began in January 2015. The project is to relocate utilities in preparation for the new guideway for the Airport Section.

The project included the relocation of 7700 linear feet (LF) of wet utilities and 5750 LF of communication, street lighting, and power duct banks through Navy, State DOT Highways, State DOT Airports, City & County of Honolulu Parks & Recreations, HART, and other Private Right of Ways.

Included in the wet utility relocations were 1600 LF of 24" water line, 380 LF of 30" water line, and over 1400 LF of 18-24" Sewer Line. The most challenging work on the project was the sewer line which required excavation to depths ranging from 5' to 20' on Kamehameha Highway, and involved replacing a manhole that collects the flows from 3

separate lines. The manhole is 20 feet deep and requires the 24 hour bypassing of these lines for construction.

Included in the communication and power duct banks are lines belonging to Hawaiian Telcom, AT&T, Verizon Federal, Oceanic Time Warner Cable, and the Navy. The procedure requires a significant amount of work and coordination to move over the services.

**NAN, INC. WAS AWARDED THE
AIRPORT SECTION UTILITIES
PROJECT CONTRACT... FOR
\$28 MILLION... IN PREPARATION
FOR THE NEW GUIDEWAY**

The majority of the project is along Kamehameha Highway from Arizona Place to Center Drive. One of the biggest challenges of working through this corridor was the limited lane closure hours due to traffic considerations. This was made even more difficult with issues with acquiring the Community Noise Variance to allow for night work. HART would only allow single lane closures for a very limited time during the day shift. Nan was able to work with HART to provide workable traffic control plans to provide a reasonable amount of working hours and working space on the road, in spite of not having a workable Community Noise Variance.

Another challenge has been dealing with a number of differing site conditions including utilities not being where it was shown, soft soils, unforeseen utility crossings, and the condition of the existing utilities. Nan has been working cooperatively with HART and the Navy to work through these conditions. One interesting differing site condition was the discovery of an existing earth utility tunnel while locating the existing utilities. The tunnel had been dug under 15 feet of rock to install the utilities.

SAFETY HAS BEEN THE UTMOST PRIORITY WITH NAN AND HART ON THE PROJECT. THE PROJECT TEAM HAS BEEN WORKING VERY HARD WITH HART TO ENSURE A SAFE PROJECT

Safety has been the utmost priority with Nan and HART on the project. The project team has been working very hard with HART to ensure a safe project. We are very proud to note that we are currently 75% complete with the project and have had no lost time accidents. The project is currently forecast to be completed in September 2016.



Crews work to relocate underground utility lines.

Airport Rescue and Firefighting Facility at Hilo



Hilo ARFF Project nearing completion

While Nan, Inc. is not typically known to build homes, when awarded the \$18.1 million bid for the Airport Rescue & Fire Fighting Facility (ARFF) project at the Hilo International Airport, it was commissioned to build a very large home for firefighters serving the community of Hilo town located on the Big Island of Hawaii. Successfully designed in 2013, construction commenced in May 2015 and is scheduled for completion in June 2016. The new ARFF station was constructed as a mirror image of its ARFF sister station at the Kona International Airport, which was completed by Nan, Inc. in 2013. When completed, this facility will serve as the new home for the Fire Chief and 21 crash and rescue captains and firefighters that will respond to emergencies reported at the airport.

Nan, Inc. Senior Project Engineer, Jason Ko is among those spearheading the Hilo operation. From residing in Hilo, a small but tightly woven community, Jason was able to get to know many of the firefighters even prior to beginning work on the project. “Some of them are my neighbors. It’s a small

island. Especially in Hilo or Kona, you may not have known them for a long time, but if you ask around, it’s my neighbor’s cousin or my wife’s third cousin, friend, whoever — you’re like, ‘Oh, you’re right down my street!’ On top of that, all of them harass me after work and ask, ‘How’s our new home coming along?’ I’m a representative of the company here, and if there’s a personal relationship that comes out of that, what else can you ask for?” said Jason. Even throughout the building process, the future occupants were able to watch the entire process unfold from their existing home located next door.

The previous facility lacked many amenities and was in a rundown state. Due to the demands of the occupation, firefighters need a living space that allows them to be in the best physical and mental state so that they are prepared to meet the high demands of the job. The new structure will include improved working and living areas, a commercial grade kitchen, offices, meeting spaces, a gym, individual rooms for each person, and a HDTV. Jason jokingly said, it has “basically everything, except steak and beers in a cooler.”

Constructing the new 22,000 square-foot facility has posed many challenges for Jason and his team. The building has a very complex design because of its dual usage to serve as a major shelter for the people of Hilo in the event of a natural disaster. The facility is made of multi-level concrete foundation, walls, columns, and concrete masonry unit (CMU) walls that are interconnected with a hybrid system of pre-engineered structural steel, insulated roofing, and siding panels. Interconnection between the different structures and materials had to be done in a particular way that required multiple trades performing work at the same time. At one point, there were more than 100 workers, including subcontractors, working on the jobsite at the same time.

As a local man working for a local company, being able to do something for the local people is a reward for him in and of itself. “They’re no strangers to me and it clearly affects my attitude toward what I do. Quite frankly, a lot of contractors that I’ve seen after 2008 take the money and run, especially if you know nobody else here, but for me, that’s not it. After this job’s done, I’ll be continually seeing all these people, and I put my name on this project with everybody else that’s involved with this project. We are doing a good job because that’s how we wanted to be remembered and that’s just how

ACCORDING TO THE HAWAII STATE DEPARTMENT OF TRANSPORTATION...THIS FACILITY... WILL SERVE AS MODEL DESIGN FOR ALL FUTURE ARFF FACILITIES TO BE BUILT AROUND THE NATION

they’re going to see us, this building and all the other projects we do,” reflected Jason. According to the Hawaii State Department of Transportation Airport Division (DOT-A), this facility, as well as the recently completed sister station in Kona, will serve as model design for all future ARFF Facilities to be built around the nation. Nan, Inc. is proud and honored to have played a part in delivering on this new design standard.



Installing windows on Watchroom, north-east corner of New Hilo ARFF Facility

Hyatt Regency Waikiki Guestroom Renovation



Newly Renovated Guestroom at Hyatt Regency

Waikiki has long been the most iconic locale of Honolulu; with Diamond Head looming over a sun-kissed shoreline and people from all corners of the world flocking to take a dip in its Hawaiian waters. In 2014, Nan, Inc. was given the opportunity to renovate and modernize the two towers which make up the Hyatt Regency Waikiki.

The Hyatt Regency Waikiki has been a landmark property in Waikiki for nearly 40 years and was the brainchild of renowned Hawaii developer Christopher Hemmeter. The Hotel was originally part of the \$100 million, 4.5 acre, Hemmeter Center Development, which boasted extensive shopping and convention spaces. In 1976, the 1,260-room twin-tower hotel dominated Kalakaua Avenue and represented the largest construction project and private loan in Hawaii's history.

With Oahu's hotel occupancy rates at 82 percent in 2014, Nan's \$34.5 million contract called for the renovation of 1,221 guestrooms in an extremely short nine-month duration. This resulted in a 2-1/2 week turn-around time per floor for a hotel that has not been refurbished since 1999.

Project Manager, Shane Clark, spoke on the experience upon its completion. Seeking to highlight the company's versatility in the commercial field of development where

customer service, as well as speed and efficiency, are paramount, Shane and his crew worked around the clock to meet deadline after deadline. "Sometimes you get worn out, and it's a big issue because you're trying to make dates around such a tight schedule. Our whole goal is to be the best go-to contractor and in order to do that you have to put in that little bit of extra effort and sacrifice," shared Shane, proudly sporting a Nan Inc. polo shirt.

NAN'S \$34.5 MILLION CONTRACT CALLED FOR THE RENOVATION OF 1,221 GUESTROOMS IN AN EXTREMELY SHORT NINE-MONTH DURATION

Just because Shane and his team achieved their deadlines did not mean they encountered smooth sailing. Challenges arose in all shapes and sizes, including having to re-pour a slab of concrete on the 37th floor, incorporating the replacement of

bathrooms to their scope of work, and ensuring every aspect of the two towers were ADA-compliant, all while working with only one elevator to transport waste, materials, and personnel. Shane acknowledges that the camaraderie in the office and knowing how to take things day by day helped him and his team achieve the project goals and deadlines.

"I AM PROUD TO WORK IN SUCH AN ICONIC PLACE WITH A GREAT TEAM TO HELP PROVIDE A MODERN AND COMFORTABLE PLACE FOR PEOPLE TO EXPERIENCE THE ISLAND OF OAHU."

Shane has been with Nan, Inc. since he moved to the islands from Montana five years ago, and he has already seen a number of changes to the island - from favorite restaurants or local spots disappearing to not venturing out into Kailua anymore as it transforms to become the next tourist hotspot. He says he wishes that he could have been living here in the 70's to experience the culture of the time. But despite the latest changes, he said, "I feel the culture is still here no matter if it's a big city. There's a lot of people but there's still a sense of community that you do not see in other big cities because everybody on the island is working together to make it a great place to live."

Having the opportunity to work on this particular project has allowed Shane to make his mark on the place he now considers home. "Where the Hyatt sits is right at the entrance to where you come into Waikiki beach. I am proud to work in such an iconic place with a great team to help provide a modern and comfortable place for people to experience the island of Oahu," said Shane. Nan, Inc.'s imprint on the work done to transform the Hyatt Regency in Waikiki for our visitors from around the world is testimony to the fact that our tourism industry is still built on genuine aloha.



View of Hyatt Regency Waikiki Resort & Spa from Kalakaua Avenue

Defense POW/MIA Accounting Agency Center



The new Senator Daniel K. Inouye Defense POW/MIA Accounting Agency Center of Excellence

For the families of the soldiers who do not come home from the front lines of battle, an emptiness lingers deep within that does not wither with time. Unable to have a proper funeral due to the lack of physical remains, there is no closure and notions of their loved ones resting in peace is put into question. Nan, Inc. had the honor of building an innovative facility in Honolulu, where its very purpose is to help these families reclaim their lost family members and lay them to rest. The \$85 million Senator Daniel K. Inouye Defense POW/MIA Accounting Agency (DPAA) Center of Excellence serves as a facility for identifying the remains of those who were deemed MIA or missing in action. Once the remains of a soldier are identified, the Government contacts the next-of-kin to present the remains to the family in a peaceful and tranquil floating chapel at the heart of the facility, offering the family privacy and closure. On the project was Nan's very own Project Manager, Reggie Coballes, who spoke about the project which he considers a landmark project in his career, his team's career, and for the company.

STRUCTURE TO BE ENHANCED WITH TOP-OF-THE-LINE FINISHES AND STATE-OF-THE-ART TECHNOLOGIES

In contrast to the typical federal building project, which often must follow historical guidelines, this building for the DPAA is exceptional and in a class of its own. Reggie described this structure to be enhanced with top-of-the-line finishes and state-of-the-art technologies. The three-story, 134,000 square-foot building meant that each floor was an acre in size. This very large project included technical and complex challenges; among them was the installation of two 280-ton chillers along with a laboratory filled with special equipment for forensic analysis.

Although he joined the team during its final phases, he had this to say: "Working with the team on this project was a privilege because it is a landmark. It is nothing like what Nan has ever built before. It is not just because of how much it cost and all of the technical features (such as the cantilevered building design or curtain wall system), it is what it all means in the end, where the team is building something that will have a meaningful impact on so many lives."

IT IS NOT JUST A BUILDING WHERE PEOPLE WORK, BUT A PLACE OF GREAT SIGNIFICANCE BECAUSE OF ITS MISSION

What Reggie did not realize until nearing completion of this project was the emotional impact that this building would have. "It is not just a building where people work, but a place of great significance because of its mission. We always want to make our mark in history, and having the privilege of being part of an impressive project like this, where I can drive by and say, 'Hey, I was part of that,' and that is truly special to me."

Walking up to the building, you will notice the unique construction where the underlying metal soffit panels reveal that each floor is larger than the floor below it. The precast concrete panels on the side of the building are designed with a complex relief pattern. A geometric-patterned aluminum trellis covers the walkways. The concrete-colored main entrance walkway is flanked by a water feature and black granite benches. As you get closer, you will see open lanais with glass balconies. You will also notice the large windows that span the structure, which allow the building to be naturally lit. There is also an open lawn area, called the Hero's Green, where the facility conducts various ceremonies.

Inside the building is a climate-controlled, well-lit environment that is both comfortable and functional. Terrazzo flooring, quartzite countertops, wood paneling, metal and wood ceilings, glare-free glass in aluminum framing, aluminum guardrails, and stainless steel handrails are some of the modern finishes found inside. As you walk through the lobby, you will enter a central courtyard. The open-air, landscaped courtyard is surrounded by a glass curtain wall. As you look up, you will see the family viewing

room floating high above in the air, which overlooks the landscaped courtyard to promote a tranquil environment. This suspended family viewing room is connected structurally to the main building only by an entry walkway. Also overlooking the courtyard are open lanais with glass balconies. To access the upper floors, two passenger elevators and one freight elevator are available. There are also three stairwells to the upper floors. In addition to the numerous workspaces, laboratories, and ancillary facilities to support its mission, there are many amenities for the tenants to foster a positive and efficient working environment. There are ten restrooms and nine shower rooms with lockers, and the drinking water fountains are equipped with purified water bottle fillers. There is a nursing room, a dining room with a kitchen and large lanai, and other multiple break rooms in the building. DPAA went to great lengths to improve the quality of life for their workforce, and Nan, Inc. delivered a world-class facility to meet their customers' needs.

The DPAA building is designed and built to meet LEED Gold certification. The most noticeable contribution to this certification are the 1,400 photovoltaic panels, which are collectively rated at 400 KW. In addition to the panels placed on the roof of the main building, additional panels serve double duty as shade structures for ten parking canopies. There are also four electric car charging stations and preferred parking for both low emission vehicles and carpool vehicles.



VIP walkway beneath aluminum trellis



Water feature flanking main walkway

For those who choose to bike to work, there is bicycle storage near the entrance. Part of the building's mechanical system includes a condensate recovery system that provides makeup water for an outdoor water feature, along with a grey water system that provides water for landscape irrigation. While not apparent by its modern, contemporary exterior, there are many factors that contribute to this building's high rating for environmental friendliness. The procedures and practices that contributed toward the LEED Gold rating were all performed throughout construction and now extend through the current operations and maintenance of the facility.

In the 15 years that Reggie has been working for Nan, Inc., this is the kind of project he hoped to be able to work on. This ambition reflects the type of individuals who work for this company. Prior to working for Nan, Reggie began his career as a Government intern. At Nan, Reggie was able to jump right in – no red tape, no weights to hold him down, only a path toward consecutively larger and more complex projects. “From that point on it's been, ‘Hey Reg, can you do this?’ and I say, ‘Yeah, let's do this!’ and we start working from there. Nan gave us the opportunity to make it our own from the beginning. And I'm sure that I can speak for many of us here when I say, you cut me and I bleed Nan, Inc.!” he said. Reggie is one of many Nan, Inc. employees

THE DPAA BUILDING IS DESIGNED AND BUILT TO MEET LEED GOLD CERTIFICATION. THE MOST NOTICEABLE CONTRIBUTION TO THIS CERTIFICATION ARE THE 1,400 PHOTOVOLTAIC PANELS, WHICH ARE COLLECTIVELY RATED AT 400 KW

who have dedicated themselves to the company over the years, through economic downturns and sustained growth. Reggie feels that Nan's employees treat the company as if it were their own, and to be a part of this company is to be a testament of perseverance and commitment.

The DPAA facility attests that Nan, Inc. is not only capable of pouring concrete, but that it is here to do work for the community, to make a difference, as well as have an impact. “I’m fully confident in our company’s abilities, and there’s nothing I would shrug away from, especially after the challenges we overcame on this last project,” Reggie said enthusiastically while praising the hard work and dedication from each and every team member, who were all vital in accomplishing this spectacular milestone. With the mentality of Nan, Inc.’s engineers desiring an ever-greater challenge, along with the utmost work ethic and due diligence of its employees, the company and those behind it are realizing that it is not only their work they have to offer, but themselves and their humanity as well.

**THE DPAA FACILITY ATTESTS
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CAPABLE OF POURING CONCRETE,
BUT THAT IT IS HERE TO DO
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MAKE A DIFFERENCE, AS WELL
AS HAVE AN IMPACT**



Suspended Family Viewing Room with Courtyard Below



Lanai with tables and seating



Courtyard

The Pacific Beach Hotel Renovation

The Pacific Beach Hotel on Kalakaua Avenue sits just a few blocks away from the iconic shoreline of Waikiki Beach, guarded by Diamond Head and ever-embraced by the sunshine of the Pacific. Supplementing its scenic attributes are amenities and guest services that go hand-in-hand with what visitors from far and wide envision when they think of paradise. Nan, Inc. was honored to be awarded a contract for the first phase of upgrades at this family-friendly beachfront hotel. Phase I started in March 2016, and is scheduled to be completed by the end of the year. The project consists of a complete renovation to 839-rooms, which will replace aging finishes, furniture, and fixtures with more modernized selections. Phase II of the Pacific Beach upgrades will entail improvements to the hotel's public spaces, including a lavish infinity pool on the fourth floor.

On the job is Nan, Inc.'s own Leonard "Aina" Kuhia. Born and raised in Wahiawa, Aina has been working in the commercial sector of construction for the past decade and just recently finished supervising the completion of a 1,200-room renovation project at the Hyatt Regency Waikiki Resort and Spa, just down the street. He says that especially for projects in the tourism and hospitality industry, "delivering a great product is of great concern. We want to stay under

our budget, and make the owners happy —to really impress them," almost as to make the guests say "You didn't make a mistake by picking Nan, Inc."

WE ENDEAVOR TO CULTIVATE A DEEP-ROOTED LEVEL OF TRUST BETWEEN OUR CLIENT AND THE COMPANY

As with every project that is awarded to Nan, Inc., we endeavor to cultivate a deep-rooted level of trust between our client and the company. This is reflected in the dedication to each project we take on, and can be clearly seen as we continue to secure new projects within the commercial sector. Aina and the crew often spend 12 to 15 hours a day on the job; they understand that it is a fulltime commitment that is necessary to achieve the level of service our clients demand and have come to expect from Nan, Inc. Aina shared that the work is high-paced and often challenging, but meeting and exceeding the expectations of the client is always fulfilling; for him, it is something to strive for on every project.



View of Pacific Beach Hotel from Waikiki Beach

Pahoa Park Master Plan Phase I

For many residents and families of Pahoa on the Big Island, the simple luxury of afternoons spent at the park was never available until now. Nan, Inc. is proud to announce the construction of Pahoa Park, a 40-acre recreation area, which will feature three basketball courts, two baseball fields, and two soccer fields. On the project was Nan's own Jason Ko, Senior Project Engineer, who shared his experience of working on a project that would directly impact the lives of the people of Pahoa for generations to come.

Pahoa is situated about 45 minutes outside of Hilo and can be described as having a small town feel. While there are many good people living in Pahoa, it is also known for having some issues regarding crime and safety. Its proximity to recent lava flows caused land values to drop dramatically, and today you can buy an acre of land for around \$10,000.

With the unpredictability of the site conditions, construction efforts have been challenging for the project team. "We had to halt work on the project for three months due to the dangerous lava flow toward our project location. The lava stopped just 800 feet short of our project site, so it was definitely a close call. We ceased work on the job, and everybody was like get out of here before we get run over by

the volcano! It's an act of God, Mother Nature — there was nothing we could do about it," Jason said. For some time, the continuation of the project was in question.

THE UNIQUE THING ABOUT PAHOA PARK IS THAT THE PROJECT TEAM HAS BEEN ABLE TO HIRE LOCAL RESIDENTS IN THE PROCESS

Resuming work on the project became a challenge in and of itself as subcontractors and vendors had reallocated their resources elsewhere. It was also a scramble to recommence the already delayed construction due to the Big Island's notorious blue rock. The four arduous months that it took the crew to excavate a soccer field with a 20-foot hill packed to the core with blue rock is but one example of the challenges that Jason and his colleagues faced.

The unique thing about Pahoa Park is that the project team has been able to hire local residents in the process. "We're



Construction of new covered playcourts



Construction of new covered playcourts

BEING ABLE TO STIMULATE THE LOCAL ECONOMY IS ONE THING, BUT BEING ABLE TO GIVE THE PEOPLE OF PAHOA AN OPPORTUNITY AND A SENSE THAT THEIR WELL-BEING MATTERS IS ANOTHER

employing people from Pahoa; some who've never held a job before. They make good money, and I'm happy they make good money. There's actually a direct economic impact and money being injected right in Pahoa," said Jason. Being able to stimulate the local economy is one thing, but being able

to give the people of Pahoa an opportunity and a sense that their well-being matters is another.

With the option to play outside, local children and their families will be able to foster a real sense of community by having access to more favorable activities that will keep them off the streets. "I keep hearing that a lot of projects in Pahoa have construction material and equipment get stolen, vandalism, whatever. But on our project, we've been there for a while, and not a single thing disappeared from the site yet. That tells me that people in Pahoa do care that we're there to provide a betterment for the community, not just to build another building and make the money and run away. It may be true or not, or maybe we just been lucky, but that's how I feel and I feel really blessed to be involved in such a project," Jason said.

In an ideal world where coordination between all entities goes according to plan, the park is set to be completed by June. Realistically, the project will be completed by September 2016. Until then, Nan, Inc. and the people of Pahoa will keep dreaming of the day when their kids will be yelling, "PLAY BALL!" and "GOOOOOAL!"

Cambodia Service Project

by Sherry Shin



Newly constructed dormitory

Last year, I didn't spend my spring break playing soccer or going to the beach. With the support of my father and the Rotary Club of Honolulu, my sister and I were given the opportunity to travel to Cambodia where we experienced a trip like none other. The mission of this trip was to provide a helping hand with building a few new additions to Bayon Middle School in Siem Reap, a city famous for the great temples of Angkor Wat. With the \$100,000 donated by Nan, Inc., about 50 of us aided in building a strong foundation and walls for the soon-to-be dormitory that would house many of the school's teachers. We also helped in the construction of more classrooms to expand the school's outreach program aimed at providing education for youth in the rural areas of Siem Reap.

The students at Bayon Middle School were around my age, and during my time there I came to call some of them my friends. Hearing their stories really opened my eyes to the realities of a lifestyle that I never could truly understand, a lifestyle so distant from my own. We often hear stories about the hardship and struggle inherent to this life from

WITH THE \$100,000 DONATED BY NAN, INC., ABOUT 50 OF US AIDED IN BUILDING A STRONG FOUNDATION AND WALLS FOR THE SOON-TO-BE DORMITORY

others; we read about it in magazines; but when I saw it and experienced it for myself, it really did change the way I looked at life. It made me grateful for the little things that many of us are blessed with.

There was a boy named Tsumi who was about the same age as me. He was dark-skinned, skinny, and extremely kind-hearted. Every day after school, he took time out of his day to

help volunteers with some of the construction work, whether it was carrying heavy barrels of bricks or shoveling cement. Strong and hardworking, he always smiled and exuded happiness, even when the work got really hard! When I got the chance to talk to him, he told me that his mother died recently, and his father lost his limbs from a landmine that was hidden in an open field at work. He lived in a small hut with four other siblings, with no electricity, running water, or other necessities that we often take for granted in the comfort of our own lives.

As I walked down the streets of the neighborhood where he and some of his friends lived, I was astounded to see families living in mud shacks with little to nothing in their possession. Seeing them wash their clothes in puddles of dirty water and watching the little ones scurry about, frail, with no clothes on, it hurt my heart. This was their reality. A reality where life's problems consist of getting food on the table and making sure everyone has clothes to wear. A reality where children don't go to school because they are forced to beg for money on the streets to keep their families alive. A reality so different from our own reality that it would kill many of us to even acknowledge it, let alone experience it, even briefly as an outsider.

Similar to the people in Cambodia, my father lived a harsh life in Korea as a child. His family of ten was extremely poor, and he grew up living in a small mud shack, similar to those I saw in Cambodia. On the last day of work, I watched as my father handed \$100 to each of the construction workers. A hundred U.S. dollars is equivalent to about a month's

salary for a typical worker in Cambodia. Seeing each of their faces light up with gratitude and awe was one of the greatest moments of our trip. This money meant so much to them, and it made me happy to give back to people who needed it more than we did and appreciated it.

MY EXPERIENCE IN CAMBODIA WILL ALWAYS BE A REMINDER THAT THERE IS ALWAYS SOMETHING TO BE GRATEFUL FOR

My father gives to others because he was once that person living in poverty. This trip has definitely humbled me and made me appreciate and want to honor the journey that my father took to get to where he is today. From this trip, I have realized how great of a life I live and how fortunate I am to be blessed with everything I have, especially a loving family, shelter, food, and water. My experience in Cambodia will always be a reminder that there is always something to be grateful for, especially the little things we too often take for granted. I hope that I can give back to others again someday soon.



Newly constructed classrooms

Nan, Inc. Partners with Hawaii Pacific University

by Aaron Kim

Continuing our commitment to support local students and athletes, Nan, Inc. provided a donation of \$80,000 to Hawaii Pacific University's athletic program. The gift was designated to be dispersed over a four-year period in order to establish the Nan Inc Soccer Fund. Now in its third year, the fund has been used to support the university's soccer program by providing financial aid and defraying costs for team travel, equipment, maintenance and improvements to infrastructure, among other things.

One of the main objectives for this donation was to provide local athletes the opportunity to play soccer at a collegiate level after graduating high school. The HPU soccer program is one of many local athletic programs that Nan, Inc. has supported over the years. Nan, Inc. is also a proud sponsor of the Hawaii Rush Soccer Club, where we provide funding for club dues, uniforms, and equipment.

Nan, Inc. continued to strengthen its new partnership with Hawaii Pacific University through donating a brand new scoreboard for their soccer field last year and as

NAN, INC. PROVIDED A DONATION OF \$80,000 TO HAWAII PACIFIC UNIVERSITY'S ATHLETIC PROGRAM... TO PROVIDE LOCAL ATHLETES THE OPPORTUNITY TO PLAY SOCCER

an Anniversary Sponsor at Hawaii Pacific University's 50th Anniversary Trustees' Dinner. Guests toured the recently-completed dormitories and new campus facilities at Aloha Tower, while enjoying refreshments and fireworks among the other donors and HPU students, faculty, and staff. The funds raised at the dinner will support additional scholarships and financial aid for students.



HPU Girls Soccer Team celebrate the new scoreboard donated by Nan, Inc.

Nan, Inc. Gives \$1 Million to Kapi'olani Hospital



Many of us took our first breath from within the walls of the Kapi'olani Medical Center for Women and Children. The hospital has 207 beds, and is Hawaii's only maternity, newborn, and pediatric specialty hospital, delivering 6,000 babies a year. To build on its 100-year legacy of care and service to the families of Hawaii, an expansion of this hospital began in 2014, which will include a new Neonatal Intensive Care Unit (NICU) and Pediatric Intensive Care Unit (PICU) Building.

Healthcare is always advancing, and there is a real need for Kapi'olani Medical Center and other health centers on the island to expand and update their facilities to help them remain relevant. Nan, Inc. recognizes this need and cheerfully announced a \$1 million donation to the Kapi'olani Medical Center in support of the hospital's expansion plans. The new NICU and PICU Building will include a brand new auditorium, which will be named the Nan Inc Auditorium.

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**NAN, INC... CHEERFULLY
ANNOUNCED A \$1 MILLION
DONATION TO THE KAPI'OLANI
MEDICAL CENTER IN SUPPORT
OF THE HOSPITAL'S
EXPANSION PLANS**

The Nan Inc Auditorium will be a cutting edge meeting and education space, and the centerpiece of the new building's conference center. The auditorium and education rooms will support Kapi'olani's commitment

to medical education and research by providing additional space for meetings, training programs, and classes. It will also support patient care services and programs, such as the Child Life Program, which coordinates activities like movie nights to help create a fun and supportive environment for patients and their families. The 1,600-square-foot auditorium will feature a 7-by-12-foot video wall display.

“Kapi’olani Medical Center for Women & Children holds special meaning to our family as all of my daughters were born here,” said Nan, Inc. founder Nan Chul Shin. “We are honored to give back to the hospital that cared for our children as well as many of our employees’ children. We are also dedicated in supporting Kapi’olani’s educational programs, and this new auditorium will facilitate the perfect environment for educating Hawai’i’s future physicians and other health care providers, who will then carry on to care for our children’s children.”

“Nan, Inc. is a generous advocate for many programs in our community, and we are very grateful that they have chosen to support Kapi’olani,” said Kapi’olani Medical Center for Women & Children CEO, Martha Smith. “Their gift will help us further our mission of providing high quality health care to Hawai’i’s women and children,

particularly by supporting critical space for teaching and training programs for our physicians, nurses and allied health professionals.”

"WE ARE HONORED TO GIVE BACK TO THE HOSPITAL THAT CARED FOR OUR CHILDREN AS WELL AS MANY OF OUR EMPLOYEES' CHILDREN."

Nan, Inc. employees Wyeth Matsubara and Lindsey Okubo visited the jobsite where they were guided by Martha Smith; Kapi’olani’s Director of Philanthropy, Linda Jameson; and Hawaii Pacific Health’s Senior Vice President, Thomas Mundell. Sporting their hardhats and protective eye-wear, they toured the facility and garnered an understanding of the inner-workings and thought process attributed to the design of the building. The additions, which include a new education center, 70 private Intensive Care Unit rooms, 12 additional medical/



Nan presents a \$1 Million check to Kapi'olani Medical Center



Nan being interviewed by the media

surgical rooms, a new audiology and speech unit, new physician offices and resource centers, spacious waiting areas and family space, a rebuilding of emergency room units and new CT and MRI patient rooms, are impressive. However remarkable the new spaces will be, the stories behind the integration of each into the hospital's web of care demonstrates a truly noteworthy understanding of Hawaii's unique 'ohana and how we expect to be cared for now and into the future.

THE HOSPITAL'S WEB OF CARE DEMONSTRATES A TRULY NOTEWORTHY UNDERSTANDING OF HAWAII'S UNIQUE 'OHANA AND HOW WE EXPECT TO BE CARED FOR NOW AND INTO THE FUTURE

As the tour group made its way toward the area where the Nan Inc Auditorium will be located, they passed by many of the future spaces that were still under construction. The building of a physical rehabilitation room for children spurred excitement from Martha as she recalled that many of the patients are currently doing their rehabilitation exercises in hallways; clad in their hospital gowns and smiles full of hope. They passed by what will be a spacious waiting area with enough space for families that will no longer need to bring their futons to spend the night close to their loved ones. They were informed that the new cafeteria will boast an outside balcony to provide some respite to the moms, dads, aunts, uncles, siblings and friends of hospital patients.

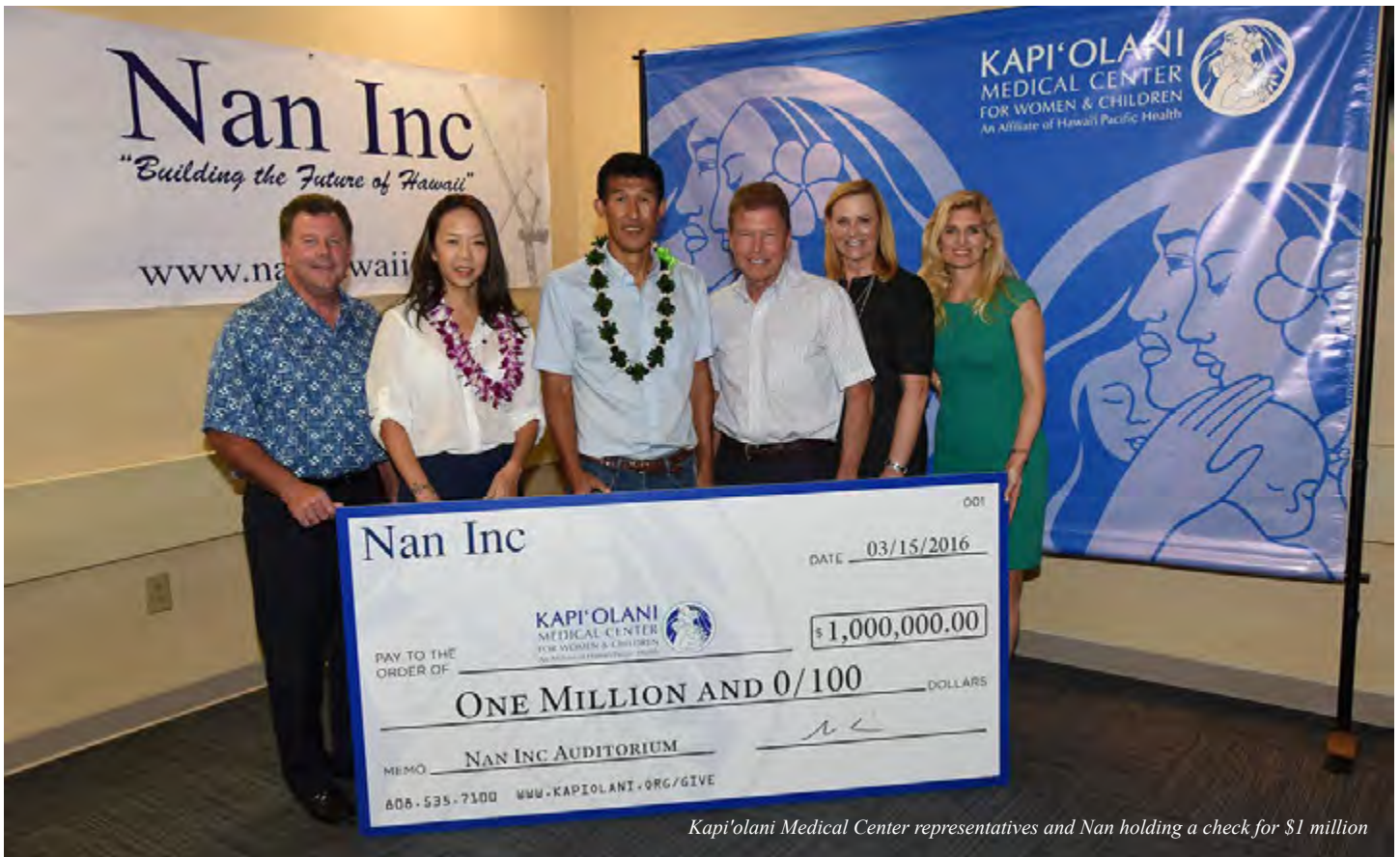
The tour concluded at the existing Neonatal Intensive Care Unit in the original part of the hospital. Newborn babies lay in beds as worried and weary parents sat beside them; their hopeful thoughts and prayers were apparent. In comparison to the current facility, the new unit under construction will be viewed as a blessing for the Kapi'olani Medical Center staff and families alike. NICU RN Manager Karen Tao said, "It's exciting and a little scary because you saw how big it is! It'll be an

adjustment for all of our staff and even myself.” She continued, “When they gave us word that we could start booking the new auditorium, we tried to provide educational opportunities for our staff. We have training manuals so that when we take in brand new nurses, or nurses that may want to transition into the NICU, we put them through a 20 week training program. We’re growing a lot of our staff to take care of the sick babies.” Wyeth repeatedly said how “eye-opening” the experience was to see the unit in use and be reminded of how fragile life really is. Martha remarked that having the private rooms for those infants under the care of the NICU was crucial because the infants’ “families are just as important.” Mothers will be able to breast-feed in privacy and parents will be able to stay the night. Kapi’olani Medical Center is striving to make the hospital feel more like a home for families with babies that can’t go home right away.

By the end of the tour, it was evident that Nan, Inc. and Kapi’olani Medical Center had one thing in common. Just as Kapi’olani is striving to design, build, and evolve their facilities to better serve their clients, Nan, Inc. aims to do the same with our construction projects. We both care about who we serve, their needs and well-being.

JUST AS KAPI’OLANI IS STRIVING TO DESIGN, BUILD, AND EVOLVE THEIR FACILITIES TO BETTER SERVE THEIR CLIENTS, NAN, INC. AIMS TO DO THE SAME WITH OUR CONSTRUCTION PROJECTS. WE BOTH CARE ABOUT WHO WE SERVE, THEIR NEEDS, AND WELL-BEING

The foundations of Kapi’olani Medical Center and Nan, Inc. are rooted in family; we could not be more honored to have the opportunity to partner with the Kapi’olani on its expansion.



Kapi’olani Medical Center representatives and Nan holding a check for \$1 million

Nan, Inc. Reaches Out to Bangladesh



Bangladeshi people mixing concrete for the new orphanage

In 2014, Nan, Inc. began an initiative, which included a \$150,000 donation to the Mukti-Mancha Foundation, a non-profit organization located in Abalpur Village of Magura City in Bangladesh. The Maukti-Mancha Foundation, created by Mohammad Rouf in 2005, has a dozen major objectives, but is centered on providing every child an opportunity to have a fulfilling childhood and an opportunity to go to school. The foundation provides much needed books, supplies, clothing, medical aid, and tuition for about 120 deserving children, who work and strive to improve their lives and prospect for the future. In translation, “Mukti-Mancha” literally means “a stage for freedom” in Bangla, the native tongue of Abalpur Village.

Nan, Inc.’s monetary gift was used to help build a new orphanage facility that will provide a home and a learning environment for the children in their care. The building is now complete and stands alone in a 3.6 acre lot, which will house a library, classrooms, and dormitories in the future. In 2016, Nan, Inc. donated another \$150,000 for a combined total of \$300,000, to the foundation to help cover the cost of these additional buildings.

NAN’S MONETARY GIFT WAS USED TO HELP BUILD A NEW ORPHANAGE FACILITY THAT WILL PROVIDE A HOME AND A LEARNING ENVIRONMENT FOR THE CHILDREN

Company Vice President Ryan Nakaima said, “Nan has always been committed to giving back to the community. It is not only our responsibility, but it is Nan’s belief that such acts are the essence of living a full and rewarding life. We are happy that another great opportunity has been presented where we will be able to expand our ‘aloha’ and continue our mission.”

Nepal Earthquake Disaster Relief

by Carol Nelson



Nepali students extend their heartfelt thanks to Nan Inc

In true Nan, Inc. fashion, its employees came together and responded to the global call for assistance to the people of Nepal who were faced with the devastation following the earthquakes that beset their country last year.

What began as a handful of Nan, Inc. employees' personal desire to make a difference for those impacted by the earthquakes quickly grew into a wave of support from other employees who took it upon themselves to support a wide array of different fundraisers.

It all started with the coveted fundraiser of all fundraisers – the plate lunch. Van Law, Design Engineer, kicked things off in his very own kitchen, preparing over thirty shoyu chicken plates, which was accompanied by a kale salad sponsored by Siri Hogan, Controller.

WHAT BEGAN AS A HANDFUL OF NAN, INC. EMPLOYEES' PERSONAL DESIRE TO MAKE A DIFFERENCE FOR THOSE IMPACTED BY THE EARTHQUAKES QUICKLY GREW INTO A WAVE OF SUPPORT



Nepali school children with their new uniforms and backpacks

Within a week, Shari Yoshinaga, Senior Accountant, spearheaded and sponsored a Papa John's fundraiser with pizza being sold by the slice. Jing Peralta, Accountant, and Jocelyn Soriano, Office Administrator, then pitched in by sponsoring a breakfast bento, which featured bacon, Portuguese sausage, eggs, and fried rice.

The feature fundraiser was sponsored by Binay Basnet, Estimator, who made his own version of Nepali chicken curry to share with the office. Altogether, Binay spent over four hours cooking over 25 pounds of chicken. He was very thankful for the outpouring of support from his fellow coworkers for his homeland in this time of need and was happy to share a little of his cooking and culture with everyone.

In addition to all the food fundraisers, contributions from the Estimating team and the office snack shop added cash donations, increasing the overall relief fund to a sizeable \$2000.00.

The relief fund was personally couriered to Nepal, where the money was used to provide school uniforms, shoes, and school bags for 60 students at Saibas Higher Secondary School. Some of the funds were used to replace much needed furniture at the school as well.

THE RELIEF FUND WAS PERSONALLY COURIERED TO NEPAL, WHERE THE MONEY WAS USED TO PROVIDE SCHOOL UNIFORMS, SHOES, AND SCHOOL BAGS FOR 60 STUDENTS AT SAIBAS HIGHER SECONDARY SCHOOL

Mahalo to these humanitarian warriors and their colleagues that supported them in this effort! It's clear that the "aloha spirit" runs strong in our Nan, Inc. team.

Celebrating the Military Family with YMCA



Military family being honored and recognized for their service and sacrifice

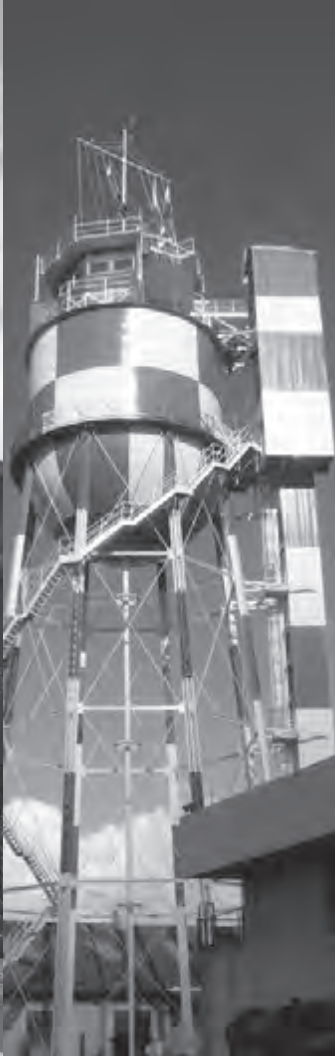
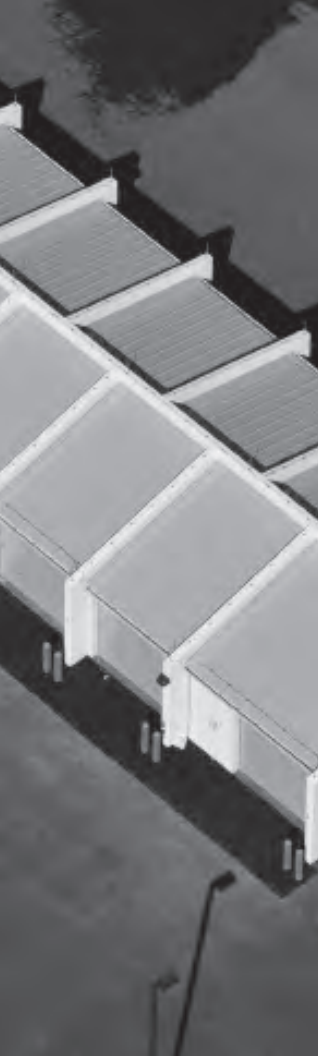
The challenges associated with military life often stem from being away from home while dealing with the stressful demands of a transient lifestyle. Daily stresses for those serving the country can include frequent spousal deployments and a variety of financial burdens. Founded in 1917, the Armed Services YMCA (ASYMCA) is a private non-profit organization designed to provide support to military families by connecting them to their communities. Nan, Inc.'s donation of \$25,000 will fund "Celebrating the Military Family", an annual breakfast event held at the Hilton Hawaiian Village's Coral Ballroom, where one family from each of our six military branches here in Hawaii will be honored and recognized for their service and sacrifice.

ASYMCA's programs and services are focused on supporting its goals of strengthening military families, supporting healthy lifestyles and reducing the feelings of isolation and loneliness within military members and their families. Programs such as "Kids in the Kitchen," which combine song and dance to promote good health

and literacy, and events like the "Father-Daughter Dance," which create special and lasting memories, are just a few examples of services that reinforce ASYMCA's guiding principle of "making military life a little easier."

NAN, INC.'S DONATION OF \$25,000 WILL FUND "CELEBRATING THE MILITARY FAMILY"

The military family unit is a special kind of 'ohana that strengthens the overall community. It is a direct result of their efforts and sacrifices that allow Nan, Inc. families to enjoy the blessings of being free and safe. Our financial gift to ASYMCA and these military families is just a small opportunity for Nan, Inc. to share our heartfelt aloha with those who unselfishly provide so much for us and our community.



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